



Happy Easter To All

Support Coordination – NDIS

Learning about the NDIS can be challenging, especially when managing a family, a child with special needs or important life stages. Our NDIS qualified specialists are experienced, independent Support Coordinators who will help you to take control of your NDIS plan and build your skills and confidence to maximise your NDIS funding. Support Coordination helps build your ability to act independently. This can include empowering you to access and co-ordinate your supports, and providing assistance to help you participate more in your community. SCSS have many relationships within the community and understand how each local business can best provide you assistance; by partnering with SCSS, you don't have to do all that work yourself, but can rely on our expertise. SCSS Support Coordinators have experience in creating fair service agreements and can help you understand your rights as an NDIS participant when interacting with service providers. With this help, you can trust that you are getting the best support at the best rate.

Why Choose SCSS?

SCSS already assists people with a disability to receive support under individualised plans. Our experience in tailored service delivery, support coordination and financial administration will assist you in meeting your individual goals. Whether you require both plan management and coordination of supports, or just one of these services, we will be happy to accommodate your needs. We charge the scheduled fees for NDIS participants – we won't surprise you with any extra fees or hidden charges. To access our services under the NDIS, they will need to be specified in your plan as they will be charged through your funding package. If you are not an NDIS participant, but you have a package that you would like assistance with managing, please contact us for an explanation of the fee structure. SCSS understands that sometimes there are barriers to getting into an office or location for a meeting or appointment. If you are experiencing difficulties, please enquire about SCSS staff meeting you at a more convenient place that suits or within your home.

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Connect via Facebook



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Maryborough ~ Rockhampton
~ Gladstone ~ Emerald
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Meet the Team



Taylor
Service Delivery Trainee

What program area do you work in? Service Delivery Trainee - Bundaberg

What is your experience? I am originally from Victoria, but have been living in Queensland for just over a year now. It is a bit different from the city but definitely a better change than for worst.

What do you enjoy about your job? I am very pleased I get to have this amazing experience working with such an awesome team and I can't wait to see what SCSS has in store for me.

What are your greatest skills? Within the short period of being employed by SCSS, I have already developed many new customer service and computer skills. Everyone here is so welcoming, which has made my first few months great.



Natasha Smith
Clinician

What program area do you work in? I am the clinician for the Hervey Bay region and I assist Katie a couple days per week in Bundaberg.

What is your experience? My qualifications include a Bachelor of Psychological Science and a Master of Counselling I completed whilst living at the Gold Coast. Directly prior to moving to SCSS, I was working in a Human Resources position for a short time educating managers on conflict resolution and clear communication strategies with staff. Before this, I lived in New South Wales for a year and worked as a Counsellor in an Equine Assisted Clinical Psychology program in the Blue Mountains. Here, I liaised with psychologists in the Sydney office to treat children with complex trauma that were not benefitting from room-based therapy. My background before the year 2016 included assisting clients in Disability Employment Services and job services in Brisbane, facilitating psychoeducation programs and empowering individuals through strengths-based practice.

What do you enjoy about your job? I believe that everyone within the community deserves to have equal access to mental health services and benefit from non-judgemental, personalised care. Combining counselling with disability support work as well as child safety is a new challenge for me and I am excited to learn from Katie in the clinician role.

What are your greatest skills? I have quite strong interpersonal skills and like to be able to adapt to other personalities and assist people to identify their existing strengths in the process. I am passionate to help people achieve their goals.

Meet the Team *Continued*



Bree Champion
Child Safety Program
Leader/NDIS Specialist

What program area do you work in? Child Safety/NDIS-Rockhampton

What is your experience? I have been working in the community services sector for the past 18 years working in various roles in and out of home care in Victoria and Northern Territory as well as managing youth homelessness services. I have recently commenced employment with SCSS as Child Safety Program Leader/NDIS specialist

What do you enjoy about your job? I really love being able to support and advocate for the clients I work with and ensuring they have a voice. I love watching clients being able to achieve their goals and being a part of their journey through life.

What are your greatest skills? One of my greatest skills is my ability to develop positive and supportive relationships with the clients I am supporting. I am extremely passionate about my work and I am a strong advocate for the rights of young people. Having strong advocacy skills assists my clients win having a voice and ensuring they receive all the support and assistance they require to enable them to live healthy and happy lives.



Deejay Wagner
Service Delivery Manager

What program area do you work in? Service Delivery Manager Child Protection / NDIS

What is your experience? I have recently been employed by Southern Cross Support Services as Service Delivery Manager, I have been working in Child Protection for over two years in Central Queensland and 2 Years in the Toowoomba region. Previously I was employed as a Senior Parole Officer / Court Prosecutor and covered the region of Central Queensland.

What do you enjoy about your job? I am a very passionate person that really enjoys being able to walk on a journey with people that face tough life hurdles, I come to work every day to be able to support and mentor our clients to achieve the best possible outcomes and enrich their life experiences. I am new to my role as a Service Delivery Manager, however; I am enjoying being able to be a part of a truly passionate organisation that devote their time to the community and people around them.

What are your greatest skills? One of my greatest skills is that I will never give up on a challenge, I am happy to take it on and work with it until the desired outcome is achieved. The best part of working in human services is being able to share your skills with your clients but also being able to learn something different from them.

Congratulations

Stephanie and Rhiannon concluded their Traineeship with SCSS. Both Stephanie and Rhiannon have been a pleasure to have in our office and they have each been successful in their areas of work



Farewell Monique

Monique concluded her traineeship with SCSS. We wish Monique all the best in her future Endeavours at University studying Architecture.

SCSS wishes Monique all the best in your future endeavours.



Monday Activities – C4C Cooking for Confidence with Richard (Budda)

SCSS cooking group has made some wonderful treats, learnt about hygiene techniques, chatted about healthy eating, budget cooking, shopping on a budget, developing group boundaries, being involved in decision-making, making appropriate conversations, learn how to cook from basic meals to more complex meals, but most of all having lots of fun and tasted lots of yummy foods.



Tuesday Activities – Farm or outdoor activity with Richard (Budda)



Terry (Tezza) Ben and Richard (Budda), contemplating entering the bat tunnel



Fact: Bats can eat up to 1,200 mosquitoes in an hour and often consume their body weight in insects every night.



Ben, Peter, Terry, Anna Rose, Tyson about to enter the Boolboonda Railway Tunnel.

Fact: Did you know the Boolboonda Tunnel is an abandoned railway tunnel. It is 192m long making it the longest unsupported man-made tunnel in Queensland which first opened in 1883.



A well-earned BBQ lunch at Sharow Nature Park after taking some sheep to Gin Gin to be dressed.....

Fact: Sheep can recognise faces.. but they can only remember 50 faces



Wednesday Activities – Donnie’s Catch Up BBQ Day with Kathleen

Every Wednesday Kathleen cooks up a storm. If you would like to be part of a blokes get together, share stories and have many laughs Kathleen would love you there. Get together is every Wednesday 11am-1pm and the location will be decided that week. Because this is fully catered for please allow 24 hours cancellation notice.



Wednesday/Friday - Equine Program with Donna

Places are filling fast. We currently have spaces available on a Wednesday in Bundaberg. Register now for our Equine Program for 2018! Participants will get to work with our beautiful miniature horses, learn how to groom, lead and feed your horse. You'll receive a certificate for your achievement!



When our three little super stars visited Kepnock Grove everyone simply loved the horses. Many of the residents enjoyed the opportunity to groom the horses and told us stories from their youth about riding horses to school. Staff and residents were amazed to see horses trotting along the corridor.



Sharing the joy by Donna-

Our three little super stars have been very busy sharing the love and joy at two Retirement homes. Our first home visit was to Kepnock Grove, where everyone simply loved the horses. Ben and Richard out did themselves and were outstanding ambassadors for SCSS as were our horses.

As part of the Equine course students are taught to look out for potential hazards to horses and humans. Vanessa and I were so proud of Ben for noticing three paper wasp nests right where some residents were sitting to watch us lunge Sassy. Ben immediately reported the problem to Donna who then advised him to tell the nurse. The problem was immediately reported to the maintenance man. Well done Ben you averted a potential disaster and made us all very proud.

Many of the residents enjoyed the opportunity to groom the horses and told us stories from their youth about riding horses to school.

Staff and residents were amazed to see three horses trotting along the corridor and then popping in and out of bedrooms to say hello to those who couldn't get out of bed. Sassy and Summer enjoyed playing tug of war with blankets and the residents, much to the amusement of those watching. Poor Sassy lost her footing at one stage and sat very hard on her bottom. Those polished floors are hard to maneuver around when you have four hooves! She looked so surprised, sitting like a puppy, we thought her blue eyes were going to pop out!

Our next visit was to Fairways RSL Care on Valentine's Day. With love in the air we dressed them up as a bride (Sassy) groom (Spirit) and our delightful little Summer was our bridesmaid. We also spray painted red love hearts on them and they certainly looked the part for Valentine's Day. We gathered a lot of interest from cars as they drove past, many then driving around the block to have a second look and take to photo's.

We were kept very busy at Fairways and it was lovely to see all the smiles and reminisce with the residents, many of whom remembered riding horses to school. One lady who is 102 in April had the biggest grin of all. Many residents were overheard marveling at how well behaved the horses were. Lots of laughter, cuddles and some happy tears and the residents are all looking forward to our next visit on Melbourne Cup day.

Richard and Ben are doing an outstanding job with the horses, sometimes in tricky situations like slippery floors and small turning areas, and are a credit to the program. Breaking down barriers and bringing joy where ever we go one hoof print at a time. Well done to both of you and our stunning little horses.

Both the Wednesday and Friday Equine Program are in full swing and our clients are progressing every week. They've completed their Safety/Orientation modules and have moved on to grooming, safely catching and releasing. One client excitedly told me that I was right horses are good therapy because she felt like she was floating on air after our class last week!

For any inquiries regarding our Program or to organise a community visit please contact Southern Cross Support Services



Thursday Activities – Overnight Camping Adventures

Richard and Terry had a blast camping. They are looking forward to more camping adventures.



Friday Activities – Pamper Me Head to Toe with Victoria

If you would like to create your own pampering products and be pampered for the morning, clients are welcome to attend every second Friday morning. Clients or their Support Worker just need to contact Rostering for the dates and times.



Friday Activities – Farm Beat/Simple Yoga with Yogi



- Drumming
- Music relation techniques
- Simple yoga
- Farm setting

Saturday Activities-Equine walking for fun & fitness with Donna



We are starting our Equine walking for fun and fitness on Saturday mornings - weather permitting. If you would like to walk with the horses please meet at the 9 Waterview Road at 9am till 11am and please bring a hat, water to drink, enclosed comfortable shoes and a sense of fun!

Our three super stars are needing to exercise more so this will benefit the horses and clients alike.

Everyone is welcome to come along with their support worker.

Please feel free to contact Donna on 0404887803 to book your place in the Equine walking for fun and fitness.

Donations greatly appreciated for our Equine obstacle course-

We are hoping to start up an obstacle course for our ponies. We are looking for 44-gallon drums, witches' hats and lengths of pvc piping. If you can help or know of anyone that can help out please call Donna on 0404887803.



Happy Birthday Ben

Ben celebrated his 37th birthday on 12th January and the staff at the Bundaberg office helped Ben eat his cake!!!

Thanks Ben



Happy Birthday to everyone that has celebrated their birthday so far.

Announcing the schedule of

2018 FREE COMMUNITY MOVIES



07 FEB



09 MAY



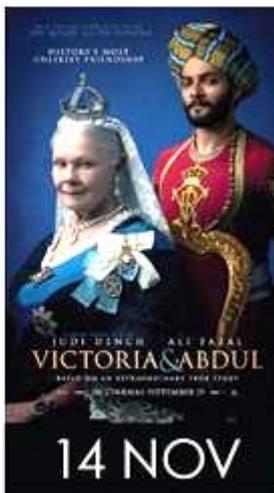
06 JUN



22 AUG



05 SEP



14 NOV



05 DEC



As these events are well attended, please allow time to arrive and find your seats.

Please be advised, for the safety and comfort of patrons and staff, entry will not be permitted after the doors are closed at 10.00am.



MONCRIEFF ENTERTAINMENT CENTRE 177 Bourbong Street Bundaberg Qld 4670 Phone 07 4130 4100
moncrieff-bundaberg.com.au

Confidence and Independence-

At SCSS, we focus on helping you or your loved one learn all the necessary life skills for fulfilling goals while providing support for independent living. For Katie that meant getting the chance to work and learn at A Cut Above Hairdressers, Moore Park. Angela and Ben's journey involved getting some much-needed work experience at 'At Friends' restaurant. Trina from APM helped them find the positions and Silky and Katrine from the restaurant provided this wonderful opportunity. They're all gaining confidence and independence in their new positions and it has been great to them progress.



Katie getting things organised in the salon



Angela and Ben with the whole 'At Friends' crew



Amazing achievement Sam

Sam commenced his first shift at Moncrieff Theatre in May 2015.

Today Sam continues to work at the Moncrieff Theatre

Fun photos-

Photo Bomb:
Wildlife photo
bombed this
picture. What do
you think it is?



On a recent shopping trip
to Bunnings Katie made a
new friend 'Princess'

Ricky took some time out and escaped
the hot weather at the bowling alley.
While there Ricky was lucky enough to
hit the jackpot on the Spin The Wheel.
The smile says it all!!



Tony hadn't seen a
barge before and/or
seen one loaded. Tony
found this experience
quite exciting,
interesting and was
amazed at the way the
loading was
coordinated.

Ben received free
movie ticket so he
took Evan to watch
Wonder and enjoy
popcorn.



How to make bush burgers-

Ben's Bush Burgers

Step 1:- grab 2 of your best meat patties and put them on the camp fire. Make sure you don't have it too hot.

Step 2:- We cheated with this one! Make a nice salad. Caesar salad is our salad of choice for this one.

Step 3:- butter some bread. We choose good healthy bread... wholemeal.

Step 4:- when the patties are cooked good its time to prepare!!

Step 5:- Put the patty on the bread and put some "Barbeque Ben" Sauce on it. Lots will do!!

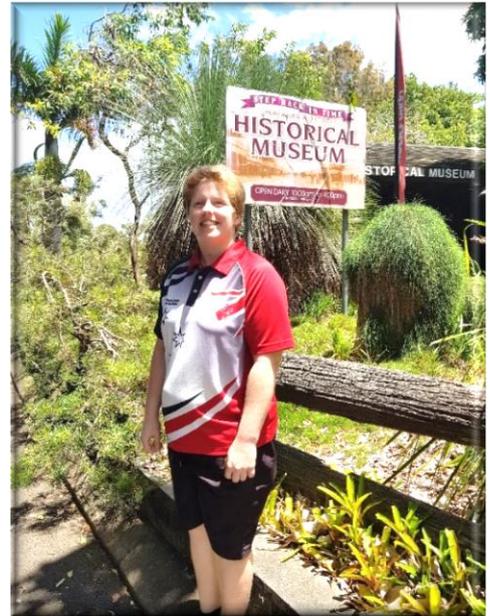
Step 6:- Piece it all together and enjoy!!!



Katies Day Out-



Katie had a great day visiting the Historical Museum and Bert Hinklers house at the Botanical Gardens



SCSS new members-



Anna Rose is doing a great job looking after our new SCSS members. Their names are BJ, Budda, Cheryl, Sara and Darlene.



Ricky's garden-

Ricky has been busy over the last few weeks planning his vegetable garden. Ricky would like to eventually grow enough vegetables to have a stall at the weekly markets. Ricky is wanting to grow a range of fruit and vegetables including pumpkin, onion, chili & watermelon. We will keep you all updated on his progress.



Department Title Change

Following the Queensland Government elections, the revised structure of the Queensland Government has resulted in the former Department of Communities, Child Safety and Disability Services effectively becoming two departments, the Department of Communities, Disability Services and Seniors and the Department of Child Safety, Youth and Women. The two departments will continue to work together to provide a seamless service to funded organisations.

Spread the Word

Youth and community networks and service providers

Our goal is to reach every single young person aged 15-21, who is living in, or has been in Out of Home Care (OOHC) so they can access the support they need to decide what's next for them in 2018.

We need help to spread the word about this fantastic opportunity to eligible young people and their families, foster and kinship carers to help them access funding and free support services to enrol and participate in Vocational Education & Training (VET) pathways in 2018.

TAFE Queensland delivers the What's Next Out-of-home pathways program state-wide, to help young people aged 15-21 who are, or have been living in out-of-home care take the next step with training and employment.

Training can be delivered by any Registered Training Organisation (RTO) in Queensland with Pre-Qualified Supplier status (PQS) and applications from young people aged 22-24 will also be considered on a case by case basis.

We're hiring - Support Workers

SCSS has a number of paid positions available in the Rockhampton, Bundaberg, Hervey Bay, Maryborough and Kingaroy area for people that are interested in supporting youth in a residential care environment and has an interest in disability support. We are looking for a person that is passionate about making a real difference in people's lives and strives on helping others. Someone that enjoys working with variety of different challenges in their day-to-day. If this role interests you and you would like to be part of a new, exciting team, then get the ball rolling and apply now by visiting our website at <https://www.scss.org.au/vacancies>



NDIS – National Disability Insurance Scheme

Frequently asked questions.

How will people pay for their services?

Once a person is allocated funding from the NDIA they will arrange to purchase service from a service provider. An agreement will be made between the person and service provider and this will be entered into the **My Place Participant Portal**. Services can then commence.

Once the service has commenced and is as agreed, it is up to the service provider to invoice the NDIA for payment. Generally the NDIA will make payment to the service provider in around 48 hours. This is then debited from the persons allocated funding.

Is the funding capped? Will funding amounts differ depending on need?

Funding will be allocated as a result of the assessment and will be based on what is considered reasonable and necessary. Participants will purchase services that have been approved within their plan and the NDIS price guide.

When will they start assessing people for funding?

The answer to this has changed a number of times since rollout commenced. Current information indicates that the NDIS will commence assessments up to **6months** prior to NDIS rolling out in that area.

What can people spend their funding on? How can this be monitored?

There are many options and it is dependent on the individual and what has happened in their assessment. Essentially participants can spend their funding on anything that has been approved in their plan. The important element to this is that people have choice and control about who they purchase services from, and they can change the configuration of how much they purchase of each support, in most cases. There are some support items where the funding has to be spent on that item; accommodation support is an example. However, people can alter the amounts of services they buy to match what is happening in their life at any point in time.

Each person is registered with the NDIA has access to the My Place Portal. All of their information is located here including their plan and budget. People can only purchase services that are approved in the plan. The NDIA will only pay for supports that are approved in the plan. The NDIA also do random sample monitoring of plan approvals, spending habits, etc. to monitor and continually improve the scheme.

Where can clients spend their money?

Each person who has funding allocated by the NDIA can choose where they can purchase supports from. Providers of supports need to be registered with the NDIA in order to receive payment from them. Essentially, if a service is registered to provide supports and a person has those supports approved in their plan, they can purchase them. A registered provider of supports can be a traditional not-for-profit disability service provider, a private company set up to deliver services, a sole operator, a labour hire company, and allied health professional, etc.

What happens to the people who have a mental health condition?

People considered to have a psychosocial disability will be eligible for the NDIS. The NDIS says that “psychosocial disability is the term used to describe disabilities that may arise from mental health issues.” Not everyone who experiences mental health issues has a psychosocial disability – this term refers to people who experience significant barriers in daily life as a result of their mental illness. It is anticipated that 12% of the scheme will be accessed by people with a psychosocial disability.

If a person is on a DSP (Disability Support Pension) will they have to give this up to be able to be eligible for the NDIS funding?

No. The NDIS is not means tested. When the Productivity Commission recommended a national scheme be implemented, they did note that the NDIS could lead to people being able to re-enter the workforce and not have to rely on the DSP permanently. For example, a person with a physical disability may only need assistance with getting up ready for the day, and a small amount support when they return home. They may currently be relying on neighbours and friends to help out when and where they can and that makes it difficult to commit to regular work. With consistent supports provided through the NDIS they could seek and gain regular employment, meaning they wouldn't need to rely on a DSP.

For More Information

Go to the website www.ndis.gov.au

Call 1800 800 110

Monday to Friday

9am to 5pm

Easter Word Search

Easter Word Search

M U Q O E U A P E I C P
X H Y W E O E E G S A U
G I P S P R I N G M C J
C H O C O L A T E C B B
P C Y U G E Z O B H A C
E S P A R R C N U I S F
E K I U A H O O N C K A
P H E A S T E R N K E M
S E U Y S G O G Y S T I
Y S B N F L O W E R S L
F M R S T E R V O I D Y

GRASS

CHICKS

FAMILY

FLOWERS

EASTER

BASKETS

SPRING

CHOCOLATE

HUNT

BUNNY

EEGS

PEEPS



What's on

Date / Time	Event / Location	More Information
Bundaberg		
Wednesday 28 March 12:30 – 1:30pm	Free Touch Football Program Bundaberg Touch Fields, University Drive, Bundaberg	Admission – Free event All abilities are welcome – participants must be 16Yrs+ and must bring their own water, hat and sunscreen Contact: marie.smith@reclink.org
Wednesday 28 March 7:30am – 8:15am	Become Active – Free Health and Fitness Talk 47 Bourbong Street, Bundaberg	For more information go to www.btransformed.com.au/b-come-active-support-group Admission - Free
Thursday 29 March 9:00am – 4:00pm	Headspace Bundaberg – 1 st Birthday Celebration & Open Day 66 Woongarra Street, Bundaberg	Admission – Free You're all invited for cake and coffee. Come along and tour the centre and meet the team! Website: www.headspace.org.au
Saturday 14 April 9:30am – 11:00am	Colour Me Happy – Gin Gin Colour Run Gin Gin State Primary School	For more information visit bundaberg.qld.gov.au/youth/youth-month
Friday 20 April 5:00pm - 8:00pm	Moore Park Beach Neon Run Moore Park Beach	Admission - \$15 Contact – Youth Development Officer, Bundaberg Regional Council Email – youth@bundaberg.qld.gov.au
Friday 27 April 9:00am to Saturday, 28 April 3:00pm	Agrotrend 2018 Bundaberg Recreational Precinct, University Drive	Admission – Adults \$10; Pensioners Gold Coin Donation; Under 16 free Contact – Ainsley Gatley – 0488 197 400
Wednesday, 9 May 10:00am	Free Community Movie – South Pacific Moncreiff Entertainment Centre, 177 Bourbong Street, Bundaberg	Admission – Free event Contact number – 4130 4100
Wednesday, 6 June 10:00am	Free Community Movie – Dunkirk Moncreiff Entertainment Centre, 177 Bourbong Street	Admission - Free Event Website: moncreiff-bundaberg.com.au/cinema/dunkirk-free-community-movie
Sunday 8 July 9:00am to Sunday 15 July 6:00pm	2018 NAIDOC Week Celebrations Various Venues	Admission: Most events are free, please check website for full details Website: www.bundynaidoc.com
Fraser Coast		
Monday nights 6 weeks 26 March-30 April 7pm-8.30pm	Awareness & Intuitive Development Group-Focus on energy-identifying our own energy fields, recognising energy and learning how to control and manage it Address TBA Dundowran Beach	For more information contact 0416011286 or www.jewelconnections@yahoo.com
Thursday 24 May- Friday 25 May	Fraser Coast Agriculture Show-Bruce Highway Maryborough	For more information contact 41223584 or http://www.frasercoastshow.com.au
Rockhampton		
Wednesday 4 April -22 April	Archer Park Rail Museum Family Fun Days-School Holidays 51-87 Denison St, Rockhampton	Admission: Check website for details https://qldrailheritage.com/archerpark/activities.html
Sunday 27 May	7 Rocky River Run-Help raise funds for youth mental health and prevention of youth suicide	Registering details: Check website for details http://7rockyriverrun.com.au
Friday 13 July-Saturday 15 July	Rockhampton River Festival Quay St-between Archer St and Derby St Rockhampton	For more information contact 4932900 or https://www.rockhamptonregion.qld.gov.au/Community-Events/Major-Council-Events/Rockhampton-River-Festival-2018

MAKING A COMPLAINT TO

SOUTHERN CROSS SUPPORT SERVICES

“Making a complaint can lead to better services for everyone, and can be a way to sort out issues quickly”



A **complaint** is telling someone that you are **not happy** with something about your **service**.

When you make a complaint to SCSS, our staff will work with you to try to **fix the problem** and improve the service.

It's important to know that SCSS will action complaints in a fair and agreeable manner

If you decide to make a complaint to SCSS, we will treat your complaint confidentially (private) and treat you with dignity and respect.

We will not pass on information about your complaint unless you give your permission or required by law.

Most problems can be fixed by us unless it is something out of our control. We do this by helping you to:

- ✓ Understand what made you unhappy.
- ✓ Give you information about why something happened.
- ✓ Take action to change the way services are provided.

How can you make a complaint?

You can contact us to talk about your concerns first. Sometimes we can help to fix the problem without you having to do anything more.

We will ask you about what has made you unhappy, who is involved, what you want to happen and some questions about you.

We may even ask you how you think the problem could be fixed in a way that does not make you unhappy anymore.

If you feel your issue is not fixed?

It's okay to complain about your support or service if you have a problem or concern about them.

'At any time we can give you our Formal Complaints policy'

What can you complain about?

- ✓ You feel frightened, unsafe or concerned about the supports and services you receive.
- ✓ You think your service or support worker is not treating you fairly or they are being mean to you.
- ✓ You have other problems with your support worker/s or the services you are receiving.
- ✓ Your service or support provider is not listening to you.
- ✓ Someone tells someone else your private information without you saying it's okay.

You can:


It's
OK
to complain



- fill out a Complaint Form; or write a letter or email

We will read and deal with your complaint as quickly as possible.

We will let you know what happens after your complaint has been received.

You are welcome to ask questions anytime during this process.

“Contact us to talk”

Contact us on 4153 5887

OR

Drop by the office

OR

Email quality@scss.org.au



If we cannot help you with your complaint or you are unhappy with the outcome, you can contact external agencies:

- **Department of Communities Child Safety and Disability Services**

 1800 080 464

- **Queensland Ombudsman**

 1800 068 908

- **Disability Discrimination Commissioner**

 1800 620 241

- **Office of Adult Guardian**

 1300 653 187

- **Queensland Police Service**

 131 444

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If you would like to receive this newsletter via email simply send an email to admin@scss.org.au with the words "Subscribe" in the subject line. You will be added to our email tree and will receive the newsletter via email on a quarterly basis. If at any time you wish to unsubscribe send an email to admin@scss.org.au with the words "Unsubscribe".

Contact Us

HEAD OFFICE: Shop 12B, 9 Maryborough Street, BUNDABERG Q 4670 ~ Tel. 4153 5887 Fax. 4153 1158
PO Box 446, BUNDABERG Q 4670

HERVEY BAY: Unit 3, 147 Old Maryborough Rd, PIALBA Q 4670 ~ Tel. 4153 5887

ROCKHAMPTON: 40 Charles St, Berserker Q 4670 ~ Tel. 4927 7009

Email: admin@scss.org.au

Website: www.scss.org.au



The Directors and Staff of Southern Cross Support Services would like to take this opportunity to wish you all a safe and enjoyable Easter.

Our office will be closed from 4.30pm Thursday 29th March 2018 and will reopen at 8.30am on 3rd April 2018

